

Vance-Granville CC-Student Resources

March 19, 2020

Support

VGCC will make every attempt to support our students who are working and learning from their home.

- 1. Student Username Help: https://www.vgcc.edu/myvgcc/
- 2. Student Helpdesk Request: <u>https://vgcc.wufoo.com/forms/webadvisor-help-desk-request/</u>

Microsoft Resources

 As a VGCC student, you are allowed to download and install Microsoft Office on a home computer or other technology device. Visit <u>https://www.vgcc.edu/office365/</u> for instructions on getting started.

Tutoring Services

The Academic Success Center provides free tutoring services to all students in various subject areas.

• Upswing Online Tutoring is available 24 hours a day for all curriculum students. <u>https://vgcc.upswing.io/</u>

Watch the How-To Video for instructions located at the bottom of the page. For additional assistance, please contact Jason Snelling, Coordinator; <u>snellingj@vgcc.edu</u> or 252-738-3376.

Open Labs

For students that have subpar or no Internet access; Open labs will be available on each campus from 10am to 5pm Monday through Thursday and 10am to 3pm on Friday unless further restrictions are implemented at the state or federal level.

- 1. Main Campus Room number 7340
- 2. South Campus Room number G1103
- 3. Franklin Campus Room number F1124
- 4. Warren Campus Room number W1107

Library Resources

Library books are available for checkout by contacting the library at (252) 738-3279 or via email <u>library@vgcc.edu</u>, if the book is available, a time will be scheduled for pickup. Access to reference books will be by appointment only. Online services are located at <u>http://library.vgcc.edu</u>.